

**PETERBOROUGH WEST NEIGHBOURHOOD COMMITTEE
 (AREA NORTH & WEST 3)**

**MINUTES OF THE MEETING HELD ON 15 JANUARY 2013, 8PM
 AT THE RAVENSTHORPE PRIMARY SCHOOL**

Members Present:

Bretton North	Councillor Fitzgerald, Sylvester
Ravensthorpe	Councillor E Murphy
West	Councillor Arculus (Chairman), M Dalton and Maqbool

Officers Present:

Julie Rivett, Neighbourhood Manager, PCC
 Laura Almond, Assistant Neighbourhood Manager, PCC
 Clair George, Road Safety Officer, PCC
 Richard Oldfield, Director, Peterborough Enterprise
 Chris Jackson, Interim Street Care Manager, Peterborough Enterprise

Others Present:

Thirty members of the public attended the meeting including representatives from West Town Community Association, Hartwell Way Allotments, Peterborough City Hospital, Thorpe Gate Residents Association, attendance list.

Item	Discussion and Actions	Action
1. Apologies for Absence	Apologies were received from Cllrs Nawaz, Martin and Fletcher.	
2. Declarations of Interest	There were no declarations of interest.	
3. Minutes from the previous meeting	The minutes from the meeting held on 15 October 2012 were agreed as a true and accurate record.	
4. Issues arising from previous Meeting	The Neighbourhood Manager advised that updates and details of completed actions were provided on a rolling presentation shown at the meeting.	
5. Open Session	Attendees of the meeting were given the opportunity to ask questions and raise issues affecting the areas in which they lived. These included: <u>Enterprise Peterborough</u> In a discussion held regarding the services provided by Enterprise Peterborough (EP), the Director and Interim Street Care Manager of EP provided responses to questions, concerns and comments	

raised, which included:

- Under data protection and confidentiality rules, financial and contractual information regarding the services provided by EP was not available to the public;
- Maintenance issues should be reported through the Enterprise Helpdesk,
- Calls relating to services that were provided by EP would route through to the Council's call centre who would log all maintenance issues reported and would direct the calls on to be dealt with promptly;
- A report detailing the responses received for EP calls from the public for maintenance work was logged through the call centre;
- Computer systems were installed on refuse bin wagons, which would be used to inform EP if bins had not been emptied;
- Currently the waste collection services were experiencing a high percentage of success;
- EP were reaching 98% success rate over all KPI's, and a financial penalty would be imposed for EP if the company failed to deliver any service;
- Requests for maintenance regarding churned up verges should be directed through to PCC's Highways or Neighbourhoods Team;
- There were currently a significant number of verges in the City that required repair; however, there was very limited budget to carry out all repairs;
- There had been a lapse in refuse collection for some areas of Peterborough over the Christmas period; however, EP were working towards improving communications for next Christmas in order to improve the service;
- EP resources for brown bin collection services had been put on hold due to a long standing tradition over the Christmas period;
- A meeting was being organised with the Council in order to discuss ways to increase biodiversity in appropriate areas of the City;
- It was proposed that signs would be displayed to advise if an area within the City had become designated as biodiversity area; and
- EP confirmed that they held the contract for the maintenance of allotment internal hedges, which included Hartwell Way and that maintenance was scheduled to commence at the end of February 2013.

Midland Road

In response to a question regarding the sale of the Midland Road former hospital site, Members confirmed that the contract exchange was underway for Vawser Lodge.

Road Safety Outside Schools

A discussion was held regarding road safety outside of schools in the Peterborough area. The Road Safety Officer responded to

	<p>questions, comments and concerns raised, which in summary included:</p> <p>Traffic monitoring across City schools was being conducted to identify issues being experienced at school arrival and drop off times. As part of the investigation, the Road Safety Team had been working alongside the Sustainable Travel Team with the aim to encourage parents to walk to school;</p> <p>In addition the Road Safety Team were working towards ways to encourage:</p> <ul style="list-style-type: none"> • The adoption of travel schemes by schools and academies; and • The introduction of a traffic light sign scheme, which would involve a series of signage along school roads to remind parents not to park illegally. <p>The Road Safety Team would also work with residents in order to resolve issues they were experiencing.</p> <p>Councillor Murphy advised that there had been a high percentage of road users parking near West Town School, causing damage to the grass verges. Councillor Murphy also advised that in a recent exercise conducted to tackle parking issues at the school, the Parking Enforcement Team had issued a number of fines to drivers for failing to display baby seats.</p> <p>In a question raised regarding bike grants, the Road Safety Officer advised that the scheme was not known to PCC. In addition the Road Safety Officer advised that cycling to school would not be suitable for younger children because of the safety aspect.</p> <p>Councillor Arculus commented that pressures of busy working lives and of a parent's responsibility to keep their children safe whilst travelling to school had impacted on the traffic issues around schools.</p> <p><u>Neighbourhood Committee Budget Consultation</u></p> <p>The Neighbourhood Manager advised that there was to be a meeting to discuss the Council's budget proposals where there would also be an opportunity to ask questions of the Director of Strategic Resources.</p>	
7. Next Meeting	The next meeting of the Neighbourhood Committee for North & West 3 was due to be held on 4 April 2013, at the City Care Centre.	

Meeting Closed 8.42 pm

ACTIONS

DATE	ACTION	WHO AND WHEN?	STATUS
	Further information would be provided over the maintenance of hedges and trees in the area.	EP	
	Provide details to attendees of the N&W 3 meeting regarding the outcome of the meeting to discuss expanding biodiversity areas within the City.	Chris Jackson	
	The Neighbourhood Manager would provide a report back to N&W3 over the Highways inspection of the maintenance management contract for construction works that was being conducted near the Blue Bridge, North Bretton leading up to the allotments.	Julie Rivett	
	<p>The Neighbourhood Manger would provide further detail over to the N&W3 Neighbourhood Committee regarding:</p> <ul style="list-style-type: none"> • The Citizen Panel's role in scrutinising EPs KPIs; • PCC's Call Centre KPI outturn for services provided by EP; and • Information over progress regarding fixed penalties and flytipping offences issued by PCC. 	Julie Rivett	
	To report on the trees that had been removed from opposite number 30 Thorpe Meadows, and the preventative measures that would be installed in their place to prevent vehicles accessing the area.	Chris Jackson	